



⚡ What the BOX NOW Shopify App Does

Installation

Setting Up the BOX NOW App

Step 1 - Setting Up Credentials

Step 2 - Setting Up the Carrier Service

Step 3 - Setting Up Charges & Delivery Countries

Step 4 - Setting Up Cash on Delivery Method (BOX NOW PAY ON THE GO!)

Displaying Lockers on Your E-shop

Step 1 - Setting Up BOX NOW Map

Step 2 - Cart Drawer theme

Setting Up Shipping Countries

Step 1 - Setting Up Shipping Rates for BOX NOW

Optional Step: Multiple Pricing Ranges

Creating an order

Creating a Voucher for an Order:

Downloading & Printing the Voucher PDF:

Canceling a Voucher:

Example of BOX NOW in Your E-Shop:

Orders Page

Table Columns

Filtering BOX NOW Orders

Bulk Actions

Important Notes for Bulk Voucher Creation

Order Page

Voucher Statuses

Do you need help?

⚡ What the BOX NOW Shopify App Does

- ♦ **Pick a Locker:** Your customers can choose a locker right from the cart page.
- ♦ **Manage Orders:** Easily keep track of orders, shipments, and vouchers.
- ♦ **Filter Orders:** Quickly find all orders shipped with BOX NOW.
- ♦ **Handle Vouchers:** Create, cancel, and print voucher labels.
- ♦ **Bulk Actions:** Apply actions to multiple vouchers simultaneously.

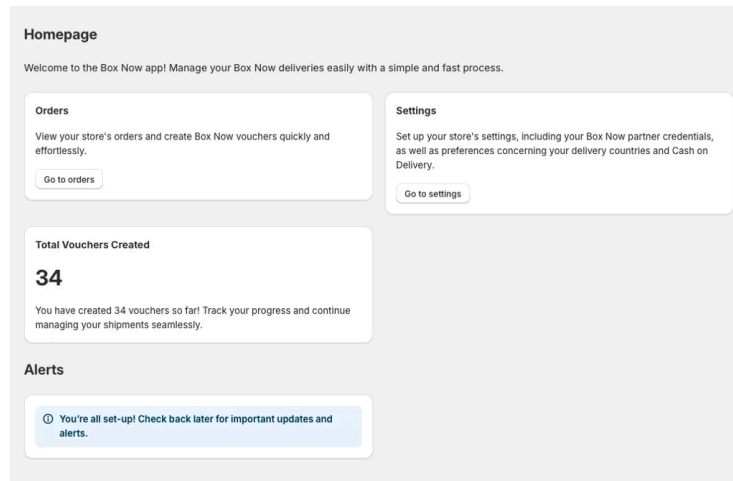
Installation

Install our app from here: [Box Now - Automated process for Box Now parcel delivery lockers.](#) | [Shopify App Store](#)

Once it appears on the left, you can click the pin 📌 on the BOX NOW app so you don't lose it from the left sidebar.

⚠ Before installing the app, make sure you haven't already manually created shipping rates named BOX NOW (Settings → Shipping & Delivery → General Shipping Rates), otherwise, it will appear twice for your customers.

When you first open the app, you'll see two main sections: Orders and Settings. On the home page, all the vouchers you've created will be displayed, along with relevant notifications.



Setting Up the BOX NOW App

Step 1 - Setting Up Credentials

Fill in the fields with the details you received in your email:

- Client ID
- Client Secret
- Partner ID
- Email
 - A bit further down, input the **Warehouse ID** you received in your email in the **Locations** field.
 - Depending on your integration phase, choose **Stage** or **Prod** in the API URL field.
- **Save** the changes.
- Click the **Test credentials** button to ensure the connection (authorization) works correctly.
- Click the **Create test Voucher** button to open a new tab with a PDF of a test voucher.
- Send the test voucher to the **BOX NOW technical team**. Continue with the installation steps as shown below [↓](#)

Step 2 - Setting Up the Carrier Service

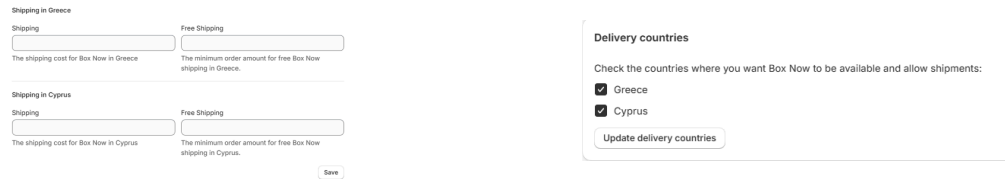
i If you have a Shopify plan (Grow, Advanced, or Plus), you can enable the **extra** locker option at **checkout** based on the customer's postal code. To activate this feature, follow these steps:

1. Click **Create BOX NOW Carrier Service**.
2. Click **Enable Lockers on Checkout**.

Step 3 - Setting Up Charges & Delivery Countries

Fill in the shipping rates that the customer will see at checkout — you set these based on your needs. If your agreement includes shipments to **Greece** and **Cyprus**, don't forget to fill in the corresponding fields and select both countries.

If it doesn't include Cyprus, you can leave the fields blank and deselect it.



Step 4 - Setting Up Cash on Delivery Method (BOX NOW PAY ON THE GO!)

🔔 Not sure what BOX NOW PAY ON THE GO is or don't see it in your agreement? Contact us [here](#) for assistance.

🔔 😊 If you haven't set up cash on delivery before, follow the steps below:

1. Select your shop's **Settings**.
2. Choose the **Payments** category.
3. In the **Manual payment methods** field, create a new one by clicking the **+**.
4. Select **Create Manual Payment Method**.
5. **Copy-paste** the following into the three fields:
 - a. BOX NOW PAY ON THE GO!
 - b. Buy now, pay later!
 - c. 🎉 Order complete – nice one!Quick instructions: As soon as your package is delivered to BOX NOW, you'll get a message via Email, Viber, or SMS with a payment link.

You can pay from your computer or directly from your phone using any method you prefer – Apple Pay, Google Pay, card, bank transfer, IRIS, and even more. 🇪🇺📱

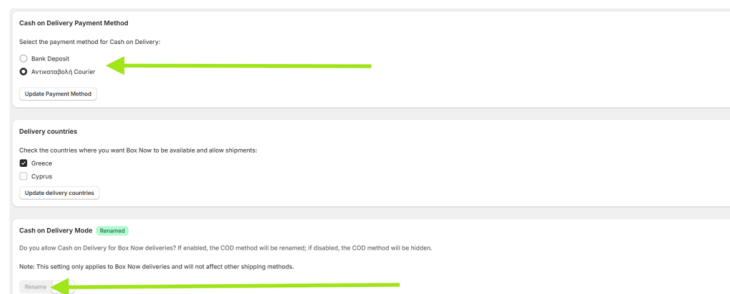
6. Click **Save** and now you can **select the service you created** in the BOX NOW App **settings** to transform it 🧙 into BOX NOW PAY ON THE GO!.

🔔 😊 If you previously set up cash on delivery and want to transform it into BOX NOW PAY ON THE GO!, follow the steps below:

In the BOX NOW App settings:

1. Select the **Cash on Delivery** service.
2. Click **Update Payment Method**.
3. Click the **Rename** button in the Cash on Delivery Method section.

This way, you transform 🧙 a simple cash on delivery service into the BOX NOW PAY ON THE GO! service.

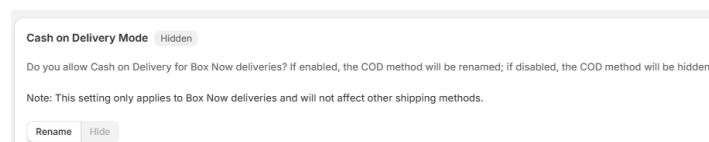


🔔 😊 You don't need cash on delivery when the customer chooses BOX NOW for shipping, follow the steps below:

In the BOX NOW App settings:

1. Select the **Cash on Delivery** service that appears on your screen. If no option appears, you're all set and don't need to do anything else!
2. Click the **Hide** button in the Cash on Delivery Method section.

The cash on delivery service has disappeared 🧙

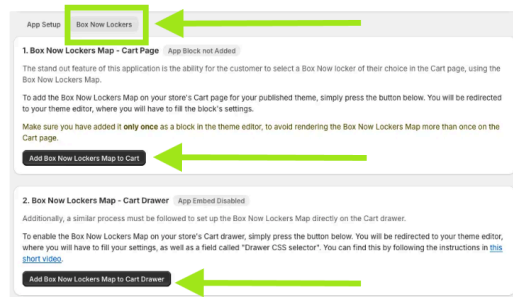


Displaying Lockers on Your E-shop

Follow these steps to show the map with all BOX NOW Lockers:

- The map will appear on the **cart page**, regardless of your Shopify plan.
- If you have a **premium plan** (Grow, Advanced, or Plus), the map will also appear at **checkout**.

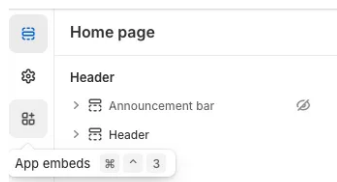
Step 1 - Setting Up BOX NOW Map



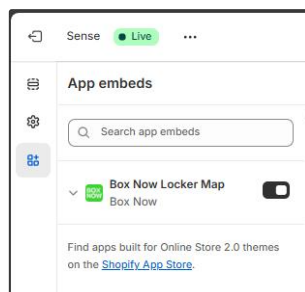
1. Go to the **BOX NOW LOCKERS** tab.
2. Click the **Add BOX NOW Lockers Map to Cart** button.
 - a. The Theme Editor will automatically open: Click **Customize**.
 - b. Select the **Cart Page** from the top menu.
 - c. Click the **Add Section** button in the Template area.

Template

 - Items
 - Subtotal
 - Subtotal price
 - Checkout button
 - Add section**
 - d. In the menu, click the **Apps** tab and select **BOX NOW Lockers Map**.
3. Click the **App Embeds** button.



4. Enable the **BOX NOW LOCKER MAP**



5. Click **Save** at the top right of the page 😊

Step 2 - Cart Drawer theme

Do you have a theme with a Cart Drawer menu? No problem, follow the short video [here](#).

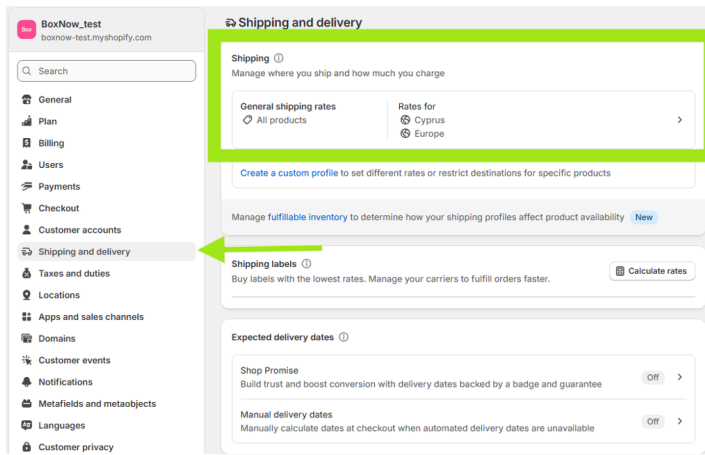
👨‍💻 For this step, you'll need your developer as it requires CSS code.

Setting Up Shipping Countries

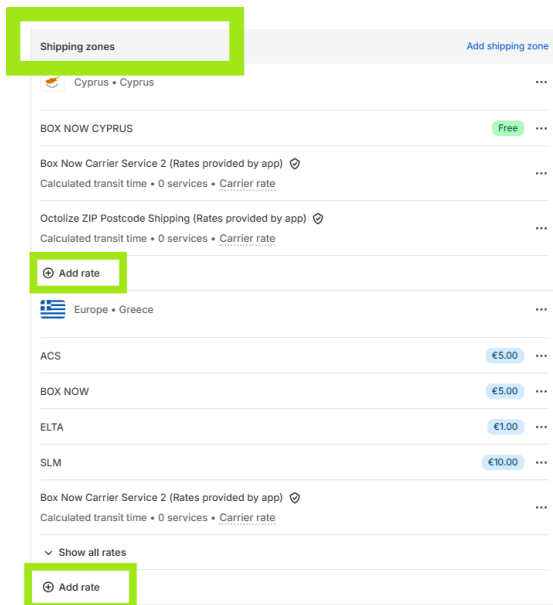
In this step, we'll configure which countries will display BOX NOW and set the shipping rates. Follow these steps:

Step 1 - Setting Up Shipping Rates for BOX NOW

1. Select your shop's **Settings**.
2. Select **Shipping and delivery**, then click on **General shipping rates** in the Shipping section.



3. Find the Shipping zones section and locate or create the zone for **Greece** and/or **Cyprus**.
4. Click on **Add rate**.



5. In the form window that appears, set the Custom rate name field to '**BOX NOW**' and fill in the Price field.

⚠ The prices you set at this point **must be the same as the prices you set in Step 3**, otherwise a conflict will occur.

Add rate

Rate type
Use flat rate

Shipping rate
Custom

Custom rate name
BOX NOW

Custom delivery description (optional)
Γρήγορη παράδοση, 24/7

Price
€ 0.00
Free

Add conditional pricing

Checkout preview

BOX NOW
FREE
Γρήγορη παράδοση, 24/7

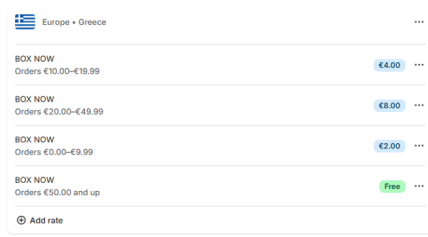
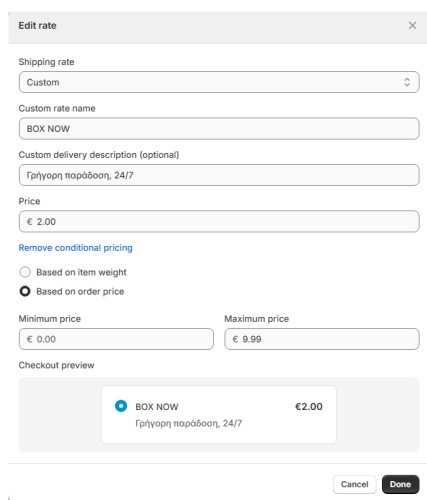
Cancel
Done

Optional Step: Multiple Pricing Ranges

If you want to set different charges based on the cart value:

- **For Shopify Grow, Advanced, or Plus users:** You can use third-party apps for more dynamic rules. Consult your technician 🧑💻
- **For Shopify Basic users:** Go to Settings → Shipping & Delivery → General Shipping Rates, select the country, and click Add rate.
 - Fill in the fields and click **Add conditional pricing** to set the range.
 - Create multiple pricing ranges as shown in the examples below:

👨🏻💻 The prices are just examples!



BOX NOW	Orders €10.00-€19.99	€4.00	...
BOX NOW	Orders €20.00-€49.99	€8.00	...
BOX NOW	Orders €0.00-€9.99	€2.00	...
BOX NOW	Orders €50.00 and up	Free	...
⊕ Add rate			

⚠ The name must be 'BOX NOW' to prevent any conflicts.

Creating an order

You did it! 🚀 The installation was successful! Now, let's move on to the next step. Here's how you can create your first order:

Creating a Voucher for an Order:

1. **Go to the Orders page** in the app and select the order you want by clicking on its number.
2. **Check the recipient's details** on the order page to make sure they're correct. If needed, you can edit them in the respective fields.
3. Click **"Create Voucher"** at the top right of the page.

Alternatively, you can select multiple orders from the Orders page by checking the boxes next to each one and clicking "Create Vouchers" for bulk creation.

Downloading & Printing the Voucher PDF:

1. After creating the voucher, **click "Download Voucher"** on the order page to download the PDF and print it.
2. You can also do this in bulk from the Orders page by selecting orders and clicking "Download Vouchers."

You can download the same voucher as many times as you need. Each time you do, a new tab will open in your browser with the PDF, which you can print or save.

If you use the bulk action, a PDF with all the selected vouchers will appear in one file.

Canceling a Voucher:

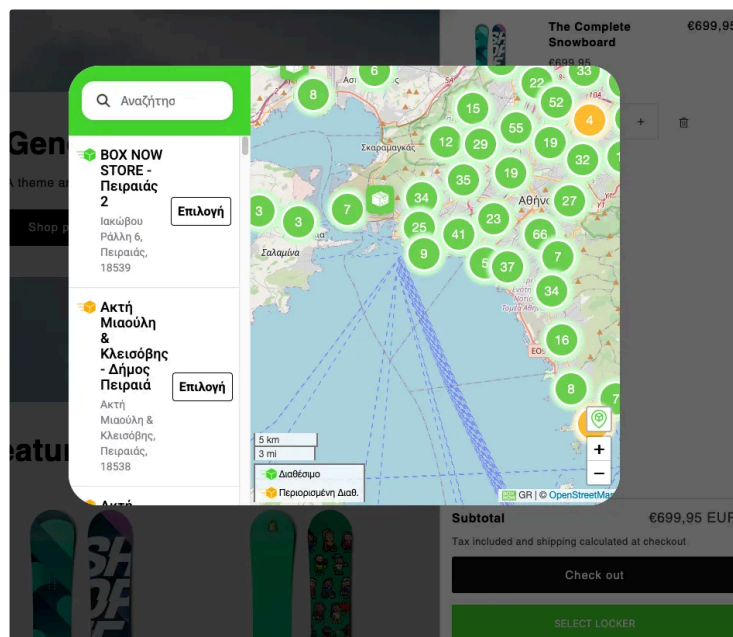
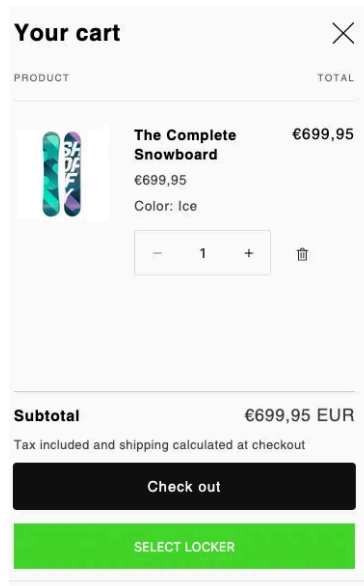
If you create a voucher by mistake, you can cancel it by clicking "Cancel Voucher" on the order page.

To cancel multiple vouchers at once, use the bulk action "Cancel Vouchers" from the Orders page.

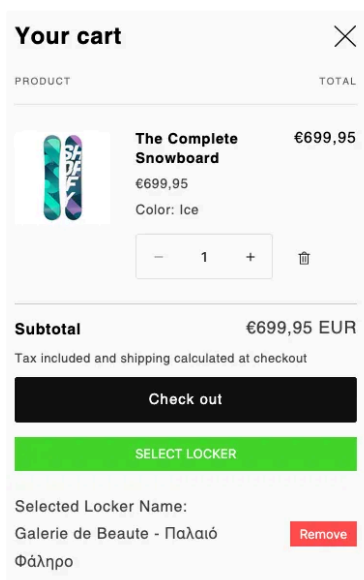
Canceled vouchers can be created and downloaded again by following the same process described above.

Example of BOX NOW in Your E-Shop:

When a customer is ready to check out, they can choose a BOX NOW locker directly from the **Cart drawer**. Here's how it works:



After the customer selects a BOX NOW locker, it will appear in the Cart drawer, informing them of their choice:



Orders Page

When you enter the **Orders** page, you'll see a list of your store's orders, sorted by date with the most recent ones at the top. The app automatically loads all orders created in the last **60 days**. You can use the arrows at the bottom of the list to navigate through the pages.

← Orders

Q

<input type="checkbox"/>	Order	Customer	Total Amount	Fulfillment status	Payment status	Voucher Number(s)	Voucher Status
<input type="checkbox"/>	#1523	Blaise Gulowski	204.99 EUR	<div><div></div>Fulfilled</div>	<div><div></div>Paid</div>	1 parcels	Downloaded
<input type="checkbox"/>	#1522	Blaise Gulowski	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1521	twer wt	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input type="checkbox"/>	#1520	Blaise Gulowski	199.99 EUR	<div><div></div>Fulfilled</div>	<div><div></div>Paid</div>	5 parcels	Created
<input type="checkbox"/>	#1519	Blaise Gulowski	218.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1518	32ds dsa	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1517	twer wt	199.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input type="checkbox"/>	#1516	twer wt	199.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input type="checkbox"/>	#1515	twer wt	199.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1514	twer wt	399.98 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input type="checkbox"/>	#1513	twer wt	199.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1512	twer wt	199.99 EUR	<div><div></div>Fulfilled</div>	<div><div></div>Paid</div>	1 parcels	Downloaded
<input type="checkbox"/>	#1511	twer wt	199.99 EUR	<div><div></div>Fulfilled</div>	<div><div></div>Paid</div>	1 parcels	Downloaded
<input type="checkbox"/>	#1510	No name provided	199.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Pending</div>	-	Canceled

< >

Table Columns

- Order:** The unique order number from Shopify. Click on it to view the order details.
- Customer:** The name of the customer who placed the order.
- Total Amount:** The total value of the order.
- Fulfillment Status:** Indicates whether the order is ready for shipment.
- Payment Status:** Shows the payment status of the order.
- Voucher Number(s):** The unique shipping numbers associated with the BOX NOW voucher.
- Voucher Status:** The current status of the voucher.

Filtering BOX NOW Orders

If you click the **Only BOX NOW orders** button in the top right corner, you will automatically filter the orders. This way, you'll only see the orders where your customer has chosen **BOX NOW** as the shipping method.

Bulk Actions

The Bulk Actions feature allows you to perform voucher actions on multiple orders simultaneously.

You can select orders using the checkboxes or select all orders on the page and perform the following actions:

- Create Vouchers:** Generate vouchers for the selected orders.
- Download Vouchers:** Download the vouchers for the selected orders.
- Cancel Vouchers:** Cancel the vouchers for the selected orders.

When you choose one of these actions, **a popup will appear** showing the **number** and **status** of each order. The **status** messages will inform you if an order can be included in the action. Additionally, in the Create Vouchers popup, you can select the origin location for your orders.

After you complete the action, a final popup will appear showing which orders were successfully processed and which ones were not.

← Orders

Q

2 selected

Create VouchersDownload VouchersCancel Vouchers

<input checked="" type="checkbox"/>	#1523	Blaise Gulowski	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input type="checkbox"/>	#1522	Blaise Gulowski	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created
<input type="checkbox"/>	#1521	twer wt	204.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Canceled
<input checked="" type="checkbox"/>	#1520	Blaise Gulowski	199.99 EUR	<div><div></div>Fulfilled</div>	<div><div></div>Paid</div>	5 parcels	Created
<input type="checkbox"/>	#1519	Blaise Gulowski	218.99 EUR	<div><div></div>Unfulfilled</div>	<div><div></div>Paid</div>	-	Not Created

Important Notes for Bulk Voucher Creation

When creating vouchers in bulk (Create Vouchers), orders with issues (e.g., canceled, on hold, or without a selected BOX NOW locker) will not be included in the process. Only orders with complete and correct details **without any missing required fields** will be processed. If corrections are needed (for example, fixing an incorrect customer phone number), Bulk creation is not recommended.

Additionally, only vouchers with the status "Voucher created" can be canceled or downloaded.

During bulk voucher creation, certain fields like Destination, Parcels, and Compartment Size cannot be modified. The system will automatically apply the default options: the BOX NOW locker selected by the customer, 1 parcel, and Medium compartment size (if the origin location is Any APM with ID 2).

Order Page

By clicking on an order number, you'll be taken to the order details page.

← #1522 Unfulfilled
Created on 04/03/2025 at 15:52, from Online Store (Order ID 9932670140708)

Create voucher Download voucher Cancel voucher

Recipient Information

Customer Name
Blaise Gulowski

Phone Number
+306900000000

Email
wendell.orn60@hotmail.com

Cash on Delivery (COD)

No Cash on Delivery

Voucher

Not Created

Shipping Details

Parcels
1

Number of packing slips to be printed for this order.

COD Amount
0.00

Amount to be paid by the customer upon delivery.

Origin Location
4008 | Think Plus Warehouse Origin Id

Destination Locker
Q, 33 | Περισσό - 18536

On the Order Page, you can view and edit various details:

- **Recipient Information Tab:** Here, you can see and update the recipient's details (Name, Phone, Email).
- **Shipping Details Tab:** This section shows information about the order, such as Parcels, COD Amount, Origin Location, and Destination Locker.

If you decide **to split the order into multiple parcels**, you can edit the number of parcels in the Parcels field **before** creating the voucher.

If Cash on Delivery (COD) is selected as the payment method, you can adjust the COD amount. Otherwise, changes are not allowed.

If Any APM is selected for the Origin Location (Location with ID 2), an **extra field** will appear in the Shipping Details for selecting the **Compartment size (Small, Medium, Large)**.

Origin Location
2 | Any APM

Compartment size
Medium

The locker size where the parcels will be inserted.

On the top right side of the Order Page, you can perform voucher actions for the order as you see in the picture below:

- **Create Voucher:** Click this button to create the BOX NOW voucher for the order.
- **Download Voucher:** Once the voucher is created, click this button to open the PDF file of the voucher and print it.
- **Cancel Voucher:** If you decide to cancel the voucher for an order.

Create voucher Download voucher Cancel voucher

Once you've successfully created a voucher, its parcels will appear at the bottom of the page as you see in the picture below:

Parcel Slips

Total: 3

Parcel Slip IDs:

- [9075620729](#) - Status: new
- [3962860498](#) - Status: new
- [6570386779](#) - Status: new

Voucher Statuses

The statuses of a voucher, which appear on the Orders are:

- **Not Created (or Pending):** The default status for an order where the voucher has not been created yet.
- **Created:** The voucher has been successfully created.
- **Canceled:** The voucher has been canceled and is no longer active.
- **Downloaded:** The voucher has been successfully downloaded as a PDF.

Do you need help?

If you have any questions about integrating our solutions, feel free to [contact us](#) or through our official provider, [Think Plus](#).